

EV-11 3153

SUMMONS ISSUED

**UNITES STATES DISTRICT COURT
EASTERN DISTRICT OF NEW YORK**

FILED
IN CLERK'S OFFICE
X U.S. DISTRICT COURT E.D.N.Y.

**Daniel Triolo individually and on
behalf of all others similarly
situated**

Plaintiffs

★ **JUN 30 2011** ★
Docket No.

-against-

LONG ISLAND OFFICE

ARS National Services, Inc.

Defendants

**COMPLAINT AND DEMAND FOR
JURY TRIAL**

Unlawful Debt Collection Practices

TRIAL BY JURY DEMANDED

I. CLASS ACTION COMPLAINT

**SPATT, J.
LINDSAY, M**

Plaintiff, DANIEL TRIOLO individually and on behalf of all others similarly situated, brings this action under the Fair Debt Collection Practices Act, 15 U.S.C. Section 1692, et seq. ("FDCPA"), for a declaration that scripted telephone messages that the Defendant uses to collect consumer debts violates the FDCPA, and to recover damages by reason of Defendant's violations of the Fair Debt Collections Practices Act, (15 USC 1692 et seq). (hereinafter FDCPA), and alleges:

II. JURISDICTION AND VENUE

1. Jurisdiction of this Court arises under 15 U.S.C Section 1692k (d), 28 U.S.C Section 1337. Venue in this District is proper in that the Defendants transact business here and the conduct complained of occurred here.

III. PARTIES

2. Plaintiff, Daniel Triolo, is a citizen of the State of New York, residing in the Eastern District of New York, from whom Defendant attempted to collect a consumer debt.

3. Defendant ARS National Services, Inc. (ARS) is a foreign corporation authorized to do business in New York State. The principal purpose of Defendant is the collection of debts using the mails and telephone, and Defendant regularly attempts to collect debts alleged to be due another.

4. Defendant is a "debt collector" as defined by the FDCPA, 15 U.S.C. Section 1692a(6).

5. The alleged debt Defendant sought to collect from Plaintiff is a consumer debt, as defined by §1692a(5) of the FDCPA, in that it was originally incurred for a credit card used exclusively for personal, family or household purposes.

IV. FACTUAL ALLEGATIONS

6. At all times herein relevant, Plaintiff was and is a "consumer" as defined by 15 USC 1692a(3).

7. At all times herein relevant, Defendant was and is a "debt collector" as that term is defined by 15 USC 1692a(6).

8. Within one year preceding the date of the filing of the complaint in this action, Defendant placed a telephone call to the Plaintiff and left a pre-recorded messages for Plaintiff on a telephone answering machine.

9. The pre-recorded message left for the Plaintiff stated:

Hello, the following is a message from ARS National Services. It is very important that we speak to Daniel Triolo. This is not a telemarketing or sales call. Please have them call us toll free at 1-800-440-6613. And the reference number is 20697796 We need to be able to discuss this matter with you as soon as possible. Thank you. Goodbye.

10. The pre-recorded message was false and deceptive in that they failed to provide the notices required by 15 USC 1692e(11). The pre-recorded message left by the Defendant on the voice mail of the Plaintiff failed to include the notice required by 15 USC 1692e(11).

11. The Defendant never identified themselves as a “debt collector” as required by 15 USC 1692e(11).

12. The Plaintiff listened to the pre-recorded message left by the Defendant.

13. Additionally, within one year of the filing of this action a representative of the Defendant named Amanda telephoned the Plaintiff and left messages for the Plaintiff on an answering machine that failed to identify that the Defendant was a debt collector.

14. The messages left for the Plaintiff by Defendant’s representative Amanda include the following:

Yes this message is for Daniel Triolo. This is Amanda with ARS National. I need a return phone call as soon as you get this message at 1800-317-0469 extension 1055 Thank you.

Message is for Daniel Triolo. This is Amanda with ARS. I need a return phone call as soon as you get this message at 800-317-0469 at extension 1055. When calling in reference 20697796.

Hello

15. It is alleged that the Defendant and/or its agents placed telephone phone calls and left messages on the voice mail of other New York consumers within one year preceding the filing of this complaint, said messages being materially identical to messages left for the Plaintiff in that Defendants failed to give said consumers the notices required by 15 USC 1692e(11).

V. VIOLATIONS OF THE FDCPA

16. The actions of the Defendant as described above violate 15 USC 1692 e; 15 USC 1692 e(10); and 15 USC 1692 e(11).

VI. CLASS ALLEGATIONS

17. Plaintiff brings the following class pursuant to Federal Rules of Civil Procedure 23(a) and 23(b)(3) individually and on behalf of all persons in the State of New York to whom defendant placed a telephone call and left a message substantially similar or materially identical to those left by Defendant on Plaintiff's voice mail as identified above during the one year period immediately preceding the filing of this action.

18. The claims asserted in this case satisfy the requirements of Rule 23(a) because:

- (A) The members of the class are so numerous that joinder of all members is impractical.
- (B) There are questions of law and fact common to the Class and these questions predominate over any questions affecting only individual Class members.

- (C) The only individual issue is the identification of the consumers who received the calls (*i.e.*, the Class members), a matter capable of ministerial determination from the Defendant's records.
- (D) The Plaintiff's claims are typical of those of the Class members. All are based on the same facts and legal theories.
- (E) Plaintiff will fairly and adequately represent the Class members' interests. Plaintiff has retained counsel experienced in bringing class actions and collection-abuse claims. Plaintiffs' interests are consistent with those of the Class members.

19. Class action treatment is appropriate under Rule 23(b)(3) because questions of fact or law common to the members of the Class predominate over any questions affecting only individual members and a class action is superior to other available methods for the fair and efficient adjudication of the Class members' claims.

20. Congress specifically envisions class actions as a principal means of enforcing the FDCPA. *See* 15 U.S.C. §1692k.

21. The members of the Class are generally unsophisticated individuals, whose rights will not be vindicated in the absence of a class action.

22. Prosecution of separate actions by individual Class members would create the risk of inconsistent or varying adjudications, resulting in the establishment of inconsistent or varying standards for the parties, and would not be in the interest of judicial economy.

23. If the facts are discovered to be appropriate, Plaintiffs will seek to certify the Class under Rule 23(b)(3) of the Federal Rules of Civil Procedure.

WHEREFORE, Plaintiffs asks that this Court enter judgment in his favor and on behalf of the Class, against Defendant as follows:

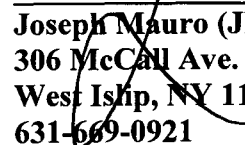
- (A) Certify the proposed the Class under Rule 23 of the Federal Rules of Civil Procedure and appoint Plaintiff and her counsel to represent the Class;
- (B) Statutory damages as provided by §1692k of the FDCPA;
- (C) Attorney's fees, litigation expenses and costs incurred in bringing this action;
- (D) Any other relief this Court deems appropriate and just under the circumstances.

DEMAND FOR JURY TRIAL

Please take notice that Plaintiffs demand trial by jury in this action.

**Dated: West Islip, NY
June 30, 2011**

Respectfully submitted,



**Joseph Mauro (JM: 8295)
306 McCall Ave.
West Islip, NY 11795
631-669-0921**